



[www.americanbeddingmfg.com](http://www.americanbeddingmfg.com)

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**2110 Redfern Drive  
Athens, TN 37303**

## ***Damaged Freight Policy***

***Steps to take if damage is found:***

### **If damage is found upon initial inspection**

Please refuse the package and note the damage on the BOL (Bill of Lading). Please take a few pictures of the damage, obtain a copy of the BOL, and call our office as soon as possible. Our phone number is **423-745-1512**. Your sales person will add a note to your order history, and ask that you email the pictures and copy of the BOL to [sales@americanbeddingmfg.com](mailto:sales@americanbeddingmfg.com). The agent will then arrange to have the new product shipped to you.

### **If you have found damage after accepting the shipment**

In the event that you have accepted a shipment and later discovered damage, the freight company requires that you deal directly with them and file a "Concealed Freight Claim". Their contact information will be on your BOL. It will be helpful for you to take pictures of the damage and be able to supply them to the freight company.

We appreciate your business and look forward to serving you again. If you have any questions, please feel free to give us a call or send us an email.

**Sincerely,**

American Bedding Mfg., Inc.